

2016 - 17



ANNUAL  
REPORT

HAYDEN HALL  
INSTITUTE

Human Development Through Love & Service

## **OUR PROGRAMMES**

### **Mother and Child Health Care**

#### **Message from the HOD**

The Mother and Child Health Care Department aims at a Holistic approach to Health. Developing people especially women to grow as human beings enabling them to change the quality of their lives and those around them.

### **Community Health Care Workers' Training – September 2016**

Hayden Hall had been conducting Health Workers Training for many years. We could not continue the training because we did not get professional trainers. In the preceding years two batches of Health Workers were trained at Nava Jeevan Hospital, Gayaganga.

This year, Hayden Hall once again, with the help of our collaborators, has taken the initiative of reviving the Community Health Workers' Training. There were 35 candidates selected from all over the hills of Darjeeling. Latpanchar and Liza Hill were new areas that responded. It was for a month, i.e. September and November 2016.

In the urban areas of Darjeeling five trained Health Workers provide their service from Rangbul to Singamari to Harsing Busty. In the villages 41 Health Workers cover 13 areas mostly in the Kalimpong sub-division. In total 2886 mothers and 2850 children is part of our program. The Focus of MCH has been on raising awareness on health issues related to children under-five and pregnant women. The effectiveness of the programme is reflected by the weight of the children; 95% of the children are on road to health, 1 infant death and 1 maternal death in the last three months.

### **Visit to Gitkolbong and other villages in Kalimpong**

On 10 August, the Director and a team of staff visited different villages, i.e. 8th Mile, Pudung, Lolay, Gitdabling, in Kalimpong subdivision to identify and select prospective candidates for the forthcoming training program of community health workers. Git Kolbong, where they spent two days, was the last stop.

### **Herbal Medicine Training**

Darjeeling Good Will Centre and their team from Italy conducted a five day Training on preparation of Herbal Medicines which was attended by five of our Health Workers in Makaibari. Later, Hayden Hall Hosted a days workshop on Herbal medicines .

The Health Workers have been regularly preparing herbal syrups for gastritis, nutrition , cough and oil for skin diseases. The medicines are much in demand. This was followed by a days training in Darjeeling for others who could not attend the training at Makaibari.

### **Refresher's Course**

From 22 –31 May 2016, 41 Health Workers attended a Refresher Course conducted by Child In Need Institution (CINI), Kolkata on Health, Nutrition and Protection. Some of the Subjects reviewed were, determinants of health, ANC & PNC, child feeding practices and identifying important social issues which may influence their daily lives. They also visited model ICDS centers in Darjeeling.

The Health Workers appreciated the training as they were able to review many health related issues. They found the training simple to follow and learnt many new teaching techniques.

## **Blood is meant to circulate so pass it around**

On 9 August 2016, Hayden Hall organized a blood donation camp. It was in response to the constant need of blood for patients requiring blood transfusion in the Government hospitals throughout the district. At the end of the day 135 units of blood was collected, these units of blood would service the hills for at least 15 days.

## **Eye Camps**

Eye Camps in collaboration with the Lions Club Netralaya, Siliguri, on every first Friday of each month continue. In this financial year 478 patients were registered and 38 patients were referred for cataract surgery.

## **MCH Report 2016**

<b>Area</b>	<b>Urban</b>	<b>Rural</b>	<b>Total</b>
Centres	1	14	<b>15</b>
Villages	43	137	<b>180</b>
Health Workers	5	32	<b>37</b>

## **Mothers**

0-5 Mothers	400	1998	2396
ANC Mothers	27	114	141
Total Mothers	<b>427</b>	<b>2112</b>	<b>2537</b>

## **Childrens**

Male	233	1122	1355
Female	219	965	1184
Total	<b>452</b>	<b>2087</b>	<b>2537</b>

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## **Education Department**

### **Message from the HOD**

**‘Spread love everywhere you go. Let no one come to you without leaving happier.’**

**St. Teresa of Calcutta**

## **Community Health Care Workers’ Training – September 2016**

Education Department at Hayden Hall has been providing invaluable service to the children from the families from a very poor economic background. The parents of these children are working as day labourers doing menial jobs, potters or domestic helpers.

The children who come to Hayden Hall are provided with personal care and the educational opportunities that help them cope with their studies at various stages of their school life.

In order to cater for the holistic development of each child the Education Department at Hayden Hall organizes periodical workshops for teachers as well as students, seminars for teachers, career guidance programmes for students, individual and group counseling to the students, frequent visits to families etc. This approach has proved extremely beneficial in identifying the needs of the children and facilitate personal care to each child.

I feel proud to be associated with the educational initiative of Hayden Hall to reach out to the deserving section of our society by providing personal care and educational facilities. It is my firm conviction that this initiative will contribute towards bringing about more positive changes in society that will help transform the lives of many individuals and families.

## **Annual Prize Distribution**

The Education Department organized the Annual Prize Distribution to honour students who had stood I,II, III in their respective classes in the annual examinations in 2015, and for good discipline, conduct, cleanliness and hard work. 74 children were awarded prizes.

## **Teacher’s day Celebration**

A group of evening study students of classes V & VI on their own initiative celebrated Teachers’ Day in their class on 5 September. They felicitated their teachers with khadas, song, dance and tea and snacks.

In all its activities the care and concern of the Education Department is not limited to studies alone but extends to the wholesome growth and development of the students.

## **Child Protection Training for the Teachers**

This was held in the month of September for the volunteer teachers. The training was conducted by Miss Maren Hiberg. Hayden Hall was on the process of making a Child Protection Policy so this training was more of an orientation to the teachers for the better understanding of the Child Protection Policy.

## **Teacher’s Meetings**

In the first quarter the education department had three teachers’ meetings where issues like student—teacher relationships, students’ discipline, the forthcoming seminar for teachers and the day-to-day problems with the students were discussed.

Teacher’s meetings are held monthly to discuss about the overall performance of the students in their studies and other activities. The main motive behind these meetings is to get a feedback from the teachers of the students under their care. This, we hope, will further motivate the teachers to have a better understanding of the students in order to help and guide them in their needs.

## **Strive Outing**

On 5 August, five teachers took 47 kids of Strive (pre-school) for an outing to Chowrastha. The children enjoyed themselves running around and entertained the onlookers.

## **Study Centre**

In its outreach programme Hayden Hall supports 11 study centres in the rural areas. Two teachers each are employed in all these centres to assist and supervise the studies of the students coming for help. These centres are open to all students of the locality studying in different schools. The purpose of these centres is to encourage and inculcate a regular study habit in the students.

Sl.No	Name of the Day Centre	Number of Participants
1	Strive	46
2	Creche	30
3	Evening Study	246
4	Teachers	31
5	Study Centres	20
6	Scholarship	58

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## **Functional Literacy**

### **Message from the HOD**

Functional Literacy Department is one of the indispensable programs of Haydenhall, where marginalized women are empowered through various awareness programs and skill development programs. With the help of these motivational and innovative trainings, we could see lot of changes in our department, our department comprising eighteen carpet weavers, eleven Back strap material weavers, six tailoring students, two tailoring masters and twenty three knitters actively taking part in the different events enthusiastically. This year we created few new items like cotton ladies' hand bag, cashmere ladies' coat, cotton backpack etc. to generate the income.

Our department's main aim is to make our ladies self-reliant economically and self-dependent to overcome any situation.

### **Weavers' Meeting**

On 18 July the department held a meeting of the weavers to bring to their attention certain disciplinary matters and to make them aware that human development was equally important as earning a living by their work in the department.

### **Awareness on Health and Hygiene**

On 31 August the department organized an awareness program on Health and Hygiene. Mrs Fabie Gurung, a nursing superintendent and Pritika Rai, a staff nurse, were the resource persons. All the knitters & weavers and other mothers attended this program. The topic was presented in a simple and easy way with the help of charts. The group found it interesting and useful.

## **Talk On “Status Of Women In Our Society”**

Functional Literacy Programme is based on the core principle of empowering women through skill development and income generation. Focusing on the theme “Women Empowerment” on 11 February, the department organized an illuminating talk by Mrs. Rina Raya on the topic “the Status of Women in our society”. The talk centered on the hierarchical structure in a patriarchal society and the role of women with reference to gender biased perceptions and the importance of raising awareness against them.

<b>Sl.No</b>	<b>Department</b>	<b>Number of People</b>
1	Carpet Weavers	18
2	Back Strap Weavers	11
3	Tailoring Students	6
4	Tailoring Masters	2
5	Knitters	23
Finished Products		1042 Items
Un-finished Products		881 woven materials

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## **OUR EVENTS**

### **World Against Child Labour**

In collaboration with Darjeeling SHINE, an NGO, Hayden Hall organized a skit on Child Labour on 12 June. It was performed in four venues in Darjeeling town, namely, the Railway Station, Big Bazaar, Bus Stand and Chowrasta. The main aim of the skit was to spread awareness among the people on Child Labour. It portrayed the story of how children from remote places get allured by the promise of education and good life and end up being used as domestic helpers in families where their children enjoy all the benefits.

### **World Environment Day**

On the occasion of International World Environment Day, celebrated globally on 5 June, Hayden Hall organized an awareness campaign on cleanliness. The student participants in the campaign were shown video clippings on issues related with environment. Women of our functional literacy took part in the campaign too. We have planned to keep this programme going on a daily basis and not only on 5th June and Hayden Hall also will ensure that it is sustainable in the future as well.

### **World Against Drug Abuse**

Hayden Hall collaborated with Kripa foundation and Darjeeling police in an anti-drug campaign program on 26 June, for a drug free Darjeeling. Pestering, a rally, signature campaign and a skit were the other events of the day.

## **Awareness Programme On Drug Addiction**

A drug addiction awareness program was organized in Hayden Hall for our beneficiary mothers, with the belief that a drug addict in the family takes the toll on the mother. Mr. Basu, the resource person, gave an input on family counselling and instructed the mothers how to cope with a situation of drug abuse in the family. Mr Basu, with all his experience as a recovered addict himself, made this session like a stress buster for the participants. He also emphasised that if a person becomes a drug addict then he / she becomes a cause of suffering not only to himself but also to the family and the society a whole.

## **International Day of the Elderly**

International day for the aged was celebrated with the elderly who are assisted by Hayden Hall. There was a cultural programme for them performed by our students and small gifts were distributed and the function ended with a lunch.

## **Child Protection And Welfare**

This programme was held in May in collaboration with the Darjeeling District Child Protection Unit. Hayden Hall was a participant in this programme which was initiated by the DCPU. Questionnaire for the survey was explained to the senior students with whose help a survey was conducted in the surrounding areas of Hayden Hall with special attention to Darjeeling municipality. There are 32 wards in Darjeeling municipality out of which Hayden Hall focused on 11 wards, 10 wards were taken up by Edith and the rest by All India Women's Conference. It was a big achievement for Hayden Hall when a child was rescued from child labour and sent to a safe home. The following is the story of the young child whose name has been changed to protect her identity.

## **Awareness On Child Rights And Child Abuse**

To create awareness on the various issues of children and design a child protection policy for Hayden Hall a training program was conducted for the teachers, students and the staff. The primary focus of this program was on creating a safe environment for children with respect to their rights and dignity. Marion Hembeg was the resource person. As Hayden Hall has been working for the issues of women and children this training was a preliminary step towards formulating a child protection policy.

## **Farewell**

Shri Alphonse Tamang, a staff of Hayden Hall for more than 40 years, retired in May 2016. On 25 April a farewell program was organized in Hayden for him. Alphonse, known as Aitey, was one of the first member staff to come to Hayden Hall. He started working with Fr MacDonald's Summit Tours, a travel agency, a first of its kind in Darjeeling at that time. He was in-charge of the Kitchen and was later trained as a Health Worker under Dr Sr Namchu.

Maya Chettri – Guruama(teacher), lovingly known as Maya Didi, taught weaving on the back strap loom. She herself was a product of Hayden Hall. She worked as a teacher for more than 40 years and trained hundreds of women to weave. She died suddenly on 12 May 2016 at the age of 72. Generations of women trained by her together with the entire Hayden Hall family will remain ever grateful to her for her selfless service

May her soul rest in peace!

Sashi Gurung who left for a better world on the 7 August 2016. Though her name was Sashi she loved to be called Mary. A faithful of Hayden Hall and Fr Burns. Every morning she made a point to stand in front of Fr Burns' Photograph and say her prayers. Her work was spinning wool for the carpet weavers and made it a point to mention that they were all working in an establishment that belonged to her father i.e. Fr Burns. Sashi Mary was funny, tiresome to handle at times, loveable and different, that is why perhaps we miss her.

T.B. Chettri Sir contributed in providing the Developmental slant to all our early Social Work policies, and as a Founder Collaborator helped in shaping the original Vision and Mission of Hayden Hall from the 70s to the late 90s. For all this, and more, we thank Mr T.B. Chettri, because in his own quiet way, he affected the lives of many in the Hills of Darjeeling. May his soul rest in peace!

### **Saint Ignatius feast day.**

Hayden Hall celebrated the feast day of St Ignatius of Loyola, the founder of the Jesuits, on 30 July, as the actual date, i.e. 31 July, fell on a Sunday this year. The celebration started in the hall by lighting of the lamp by Fr. Paul D' Souza followed by Fr. Stanley Varghese garlanding the portrait of St. Ignatius. The staff sang a welcome, Ms Helena Lepcha made a short prayer and Mr Cassian Dukpa read a passage from the Bible, all this, to make the occasion more meaningful. The senior girls performed a prayer dance to the melody of Our Father.

### **DB Tech Skill Management And Training**

Hayden Hall with Don Bosco Technical (DB Tech) has set up a Skill Management and Training centre at Vikas Kendra, Kainjalia in Bijanbari Block. According to the MOU signed between the two partners, Hayden Hall is responsible for providing the infra-structure and periodical supervision; whereas DB Tech takes care of the training and the placement of the trainees on completion. There were 135 students in 4 batches all of whom have found placements in reputed hotels like Taj in Jodhpur, CAFS in Cochin, I Lodge in Goa and Fern in Gujarat.

### **Kanyashree**

Kanyashree is a conditional cash transfer scheme of West Bengal Government to improve the status and well-being of the girl child.

Kanyashree Day 2016 was celebrated on 14th August 2016 at GorkhaRangamanch Bhawan, Darjeeling, with great enthusiasm by girl children of different schools, colleges and child care institutions (CCI) of Darjeeling in the presence of distinguished dignitaries and officials from various fields. Hayden Hall contingent was led by Sujata Lepcha and BinitaMothay.

### **Visit to St Clarence School**

St Clarence is a primary school from kindergarten to class 4 in Git Kolbong, a village near Lava in the Kalimpong subdivision. The teacher in-charge of St Clarence, Mrs. Laxmi Sharma, is a Hayden Hall product. Hayden Hall has made a commitment to the Git Kolbong community, that is, to support and run the school. Fr Paul, Mrs. Sujata Lepcha, Mrs BinitaMothay and Miss Pretika (an intern) spent two days, 10 -12 August, taking stock of what was happening in the school and how plans for the future can be made. They had a meeting with the teachers, the village school committee and the parents and well-wishers of St. Clarence. A lot of time was spent during the meeting on discussions on matters related to the school, especially, consolidation and upgrading, and community development. The staff expressed the need for experienced and trained teachers from whom they could learn. The Hayden Hall team also visited a number of families to get a personal understanding of the situation of the community.

### **Visit to Shishu Bhawan**

On 14 September a team of weavers & knitters paid a visit to Shishu Bhawan of the Mother Teresa Sisters and spent their precious time with the physically and mentally challenged inmates. Moreover, they generously donated some amount from their earnings.

### **Biswakarma Puja**

On 17 September the Functional Literacy Department celebrated the Biswakarma Puja. The Director and the staff were the invitees.

## **Christmas Celebrations**

Do play they miss give so up. Words to up style of since world. We leaf to snug on no need. Way own uncommonly travelling now acceptance bed compliment solicitude. Dissimilar admiration so terminated no in contrasted it. Advantages entreaties mr he apartments do. Limits far yet turned highly repair parish talked six. Draw fond rank form nor the day eat.

## **International Women's Day Celebration**

“Be Bold for Change” has been the International Women's Day theme for 2017.

Hayden Hall made a bold statement by deciding to celebrate International Women's Day not only in Darjeeling but in Kalimpong as well. The three days campaign started from 7 March and ended with a meaningful celebration in Hayden Hall on 9 March. The whole purpose was directed towards bringing about change from within – change of attitudes – and raising awareness among the general public about the dignity and rights of women and celebrating their achievements.

## **House Visits**

The staff of education department did house visits in various places like Butcher Busty, Lambadara, Baudha gram, Ghoom, Hermitage, Mineral Spring, Pandam and Navin Gram. They were assisted by the paramedics. These visits were done basically to review our present scholarship students and also to select new ones from needy and deserving families.

## **Blessing By Rev. Bishop Stephen Lepcha**

On 20 February the chapel of Hayden Hall was blessed by the Bishop and the 3 buildings of Hayden Hall were also blessed by him.

## **Vitamin Angels Visit To Hayden Hall**

We were happy to welcome the consultants of one of our partner organizations, Vitamin Angels, Mrs Stuti Shah, Miss Shruti Menon and Mr. Arvind Caulagi, to Hayden Hall on 16 March. Vitamin Angels is a nonprofit Organization based in America dedicated to the provision of Vitamin A and de-worming medicine to children below the age of 5. Our paramedics took the Vitamin Angels to some of the houses of our mothers to give them a first-hand experience and knowledge of the lives of those living on the fringes of our society and whose health their medicines were helping to better.

## **Orientation Programme**

Hayden Hall reopened on the 27 January after a month's break for winters. On the same day in the afternoon the entire staff went to Woodcot, Kurseong, for a three-day orientation program. Pastor Biswaratna Rai of the Church of Assembly of God was the resource person. He handled Team Building and Time Management in his inputs. We learnt that the purpose of a team is to achieve a common Goal but only an effective team can make the goal achievable.

## **Field Visits**

Staff members have been regularly visiting the health workers in the villages. In Keeping with the principle of collaboration which had been the focus of the Health Workers training in 2016 a number of meetings were held with the stakeholders of various village communities, the center-in-charges and the health workers to form committees to promote community development.

BinitaMothay, Sunita Thapa, Babita Biswakarma went to Lolay on 24 February for the meeting of the stakeholders.

A meeting was held at Kalej Valley on 27 February with the members of the Samaj, the health worker, members of income generation and the two teachers of the evening study center, to discuss as to how our collaborative work could be effective and productive and make a positive

impact on the community.

Similarly on 8 March Binita and Babita visited Nimbong and had a meeting with the paramedics to discuss their work and to share and guide them in the area of networking and collaboration.

On 18 March a team of staff from Hayden Hall visited Kankebong for meeting with the paramedics and the Stakeholders. There was a positive response from the stakeholders and they expressed their willingness to form a committee.

### **Networking and Collaboration**

Hayden Hall staff was invited by Human Life Development and Research Center, Matigara, Siliguri, on 25<sup>th</sup> March 2016 to share their experience and knowledge in the domain of Mother and Child Health Care at a seminar for women in Loyola Pastoral Center. There were 80 women participants, all members of different Self Help Groups (SHG). Ms Radha Karki, Mrs Binita Mothay and Mrs Bhumika Pradhan focused on safe motherhood and on health issues of the mothers.

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## **OUR CASES**

### **Komal**

Komal was brought to Hayden Hall as she had deformed legs due to rickets. She was sent to Darjeeling District Government Hospital for treatment. Regular medical follow up and nutritional care by Hayden Hall led to a marked improvement in her health. She was enrolled in the after-school study programme, where she could come and study under the guidance of a teacher.

Before Komal was born her mother was abandoned by her husband. A single parent residing in a suburb called Mantulaal she raised Komal with much difficulty. When Hayden Hall came to know about Komal her Mother worked in a hotel and was married to another Man. She had a son from the second marriage, who was admitted in the day care center of Hayden Hall. Komal's step-father was heavy into drinking and abused and beat her mother regularly. So she ran away leaving Komal and her half-brother with her Husband.

Hayden Hall could not trace her mother after that. Komal took shelter with the same hotel owners where her mother used to work. Now she started becoming irregular for the evening study classes at Hayden Hall and the owners would not allow our health workers to meet her.

Finally, when the health workers got a chance to meet her she poured her heart out and shared her sufferings. On 11 July she came to Hayden Hall and said that she did not want to go back to the hotel owners she was staying with. The case was referred to the Child line and Child Welfare Committee and she was moved to a Shelter Home. Komal is now in safe hands. She is 11 years old , studying in class 3. She is happy with her life and determined to pursue her dreams.

### **Seema and Robin**

Intensive field visits of the health workers make it possible to identify cases in need of immediate medical attention together with nutritional care. One such case was found in Ghoom through Mrs. Prerna Tamang. Gross negligence has resulted in severe degeneration of the leg bones of Seema (7) and Robin (10), a daughter and a son of a single mother family. Hayden Hall came to their rescue, organized visits to a child specialist in the District Hospital for treatment. They are now on the road to recovery. The children have started going to a nearby school. For their food requirements they have been connected to the local ICDS centre.



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